

Grimaldi Forum Monaco Privacy Policy

(In accordance with the law n° 1.165 of December 23rd 1993 modified, regulating the nominative information process; and Regulation (UE) 2016/679 applicable since May 25th 2018, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.)

I. GENERAL CONDITIONS

Policy Statement

The Grimaldi Forum Monaco (GFM) attaches a huge importance to the protection of privacy of its clients. This document explains, in a clear and transparent way, how we use and process your personal data. Moreover, we inform you how you can contact us if you have any questions over your personal data. The following confidentiality policy applies to all information collected via our different applications.

For this purpose, we do all the necessary effort to protect and secure every personal data you share with us, exclusively for the purpose referred in the Confidentiality policy and in compliance with all applicable law and regulations. We retain your personal data only as long as it is required for the performance of our services or as we are legally obligated.

Scope of the Policy

Are concerned all personal data obtained by the following ways:

- GFM website
- grimaldiforum.com profile for tickets purchase (ticketing service and shop)
- GF-Events App
- E-mag
- Newsletters
- GFM's commercial solicitation

Right of access, rectification, data dereferencing

You have the right to information, correction, deletion and transferability of your data. You also have the right to limit its process. Subject to "Conservation of client's data" and other statutory exceptions.

You have the right to object to the processing of your personal data. This disapproval has an immediate effect but does not have any retroactive effect on previous processing. Due to your disapproval, in case GFM is no longer able to perform the services contractually agreed with you, this rejection is deemed to be a breach of contract by the client and GFM would be able to terminate its contract with you without notice. The sums committed by the client will still be owed.

To assert your rights, you can contact GFM at the address mentioned in the paragraph "Contact".

In case of non-compliance by GFM with the applicable data protection law, you have the right to file a claim with the competent regulatory authority.

Protection of personal data

We are taking the appropriate technical and organisational measures to protect your personal data and only store them on secured servers. GFM is protected by compliant measures with the current state of the technique against loss, destruction, data handling, access to them and their modification or disclosure from unauthorised persons.

However, it depends on your own responsibility to protect your account by a secured password, to conserve it in a safe place and to modify it regularly.

Client's information conservation

As a general rule, for accounting reasons, GFM retains the personal data collected from their clients over a length of 10 years after their last processing operation. We retain other information as long as it is necessary for the performance of the contract and the preservation of our rights. Except for longer length of conservation in case of legal obligation or operational reasons.

Personnel data collected for marketing target are generally deleted as soon as they fulfilled their task or on the client's demand.

Contact

For any information concerning the following Confidentiality Policy or the protection of your data at GFM, please address yourself to:

Grimaldi Forum Monaco
Direction Financière et Juridique
10 Avenue Princesse Grace
98000Monaco

dataprotection@grimaldiform.com

II. PROCESSING OF PERSONAL DATA

Objective of data processing

GFM processes the personal data of its clients for the purpose of supply of services, sale of products, and information.

Disclosure proceeding

GFM is required to share your personnel data with criminal, administrative and legal authorities in Monaco and abroad, if their disclosure is essential for crime prevention,

fraud control, offences or similar administration violation. This data transfer will exclusively be done according to the legal and regulatory requirements.

Data proceeding by third-party in Monaco and aboard

For purposes of GFM deliveries achievement, it also appeals to third-parties in Monaco and/or aboard for personal data process.

External recipients of personal data include:

Service providers in the areas of events, marketing, after sales services, IT and payment services.

Newsletters mailing providers and partnership firms.

III. SPECIFIC CONDITIONS

Use of the website and Cookies Policy

You can visit GFM's website and obtain information about our offers without providing personal data. We request your personal data only when it is necessary for the performance of our services and for executing transactions that you carry out with GFM or its partnerships.

Once you reach our website, our system automatically records the technical data of the device you are connected with. Information collected is: the web browser and its version, the operating system, the internet service supplier and the user's IP address, the access time and date.

GFM uses navigation cookies to ease the use of the website and the application managed by them, and so as to obtain indications on the way to improve information and services on the website. This analysis is private, that means no link to personal data.

Grimaldiform.com Profile

You have the possibility to create your own montecarloticket.com profile on our website. The montecarloticket.com profile eases your online purchases and reception of GFM's and partnership firm's offers.

Throughout the creation of a montecarloticket.com profile, we inquire your personal data such as your last name, first name, phone number, email address and mailing address.

GF-Events App

GF-Events app allows you to research information on events happening in GFM and to book tickets via your grimaldiform.com profile. Downloading our app eases you the receipt of other GFM and its partnership firms offers.

When you download our app, our system automatically records the technical data of the device you connected with. Information collected is: Unique identifier self-generated and specific to the app of mobile device, device name, device model, OS version, favourite language, app version.

E-mag

Upon request you can receive our magazine dedicated to environment. The subscription to our magazine eases the receipt of other GFM and its partnership firms offers.

You can resign your subscription freely on demand at any time.

Newsletter

Upon request, we will keep you informed about GFM's news and offers. Thereafter if you no longer wish to receive Newsletters, you can freely unsubscribe at any time.

As part of the Newsletter, we process your data in order to send you information related to GFM and their partnerships. Furthermore, we process and use the email address supplied to send you personalised offers associated with the Newsletters.

If a link in the newsletter directs you to our website, you also allow us to process and use your IP address, as well as your geographic data, web beacon or similar data, to check the offers subjected in this notification are related to your expectations. GFM appeals to external services providers to send its Newsletters.

Satisfaction survey

Afterwards your experience at the GFM, you might be asking to answer a satisfaction survey related to its activities, to offer you a better customer service. If you no longer wish to receive any offers or surveys, you can freely unsubscribe at any time by via the link provided in the email in question.

Marketing and personalised advertisement process

Marketing process:

GFM can be led to use your personal data for marketing purposes. In accordance with its activities, GFM could for example send you product offering and identical services or similar to those you already ordered or used. If you no longer wish to receive these offers, you can easily unsubscribe at any time via the link "cancel subscription", which you can find in every newsletters or even by deleting your grimaldiform.com profile.

Personalised information and offers:

When you create a grimaldiform.com profile, we follow your consumption habits and analyse them in order to suggest you personalised and appropriate offers and information according to your point of interest. By creating your profile, you agree to

receive these offers and information from us. We will use your personal data provided by other sources only if you authorized these third-parties for that purpose.

Electronic communication

By creating your grimaldiform.com profile, you authorize us to submit you information, recommendations and offers from GFM. These notifications will be made by non-analogue ways, such as emails, phoning, text message or instant messaging. If you do not wish to receive these notifications, you can delete your grimaldiform.com profile at any time.